

EQUAL PAYMENT PLAN (BUDGET)

Did you know?

When registering for EPP, your annual costs are spread evenly so you pay the same amount each month. We estimate how much electricity and/or water & sewage you'll use for the upcoming year, and divide that amount into equal, monthly budget payments.

BENEFITS:

Defined monthly payments vs high & lows in winter and summer.
Security Deposits are not required on Residential EPP accounts.

Festival Hydro^{INC.}

For more information or to become an Equal Monthly Payment Plan customer contact our Customer Service Department at 1-866-444-9370 or 519-271-4700, "select option 2". Or via email at customerservice@festivalhydro.com.

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The Ontario Energy Board has approved a rate increase for **Delivery Charges** effective January 1, 2022. These charges cover the cost of delivery through transmission and distribution lines.

A full description of all components making up the Delivery Line, and the current applicable rates, as shown on your bill, can be found on our website at www.festivalhydro.com, on either the **Residential Rate page** or **Commercial Rate page tabs** as applicable.

If you have questions regarding these changes, or wish to request a printed copy please contact Festival Hydro at 519-271-4700 or 1-866-444-9370 , select Customer Service, option #2.