

**IMPORTANT  
INFORMATION**



**Changes to DUE DATES  
Starting January 1, 2020**

**Attention All Festival Hydro Customers**

**If your original  
monthly due date  
was:**

- 9<sup>th</sup>** (Stratford)
- 9<sup>th</sup>** (St. Marys)
- 15<sup>th</sup>**
- 20<sup>th</sup>**
- 22<sup>nd</sup>**
- 30<sup>th</sup>**
- 1<sup>st</sup>\***



\* no change

**NEW  
Due Date:**

- 15<sup>th</sup>**
- 20<sup>th</sup>**
- 22<sup>nd</sup>**
- 30<sup>th</sup>**
- 30<sup>th</sup>**
- 9<sup>th</sup>**
- 1<sup>st</sup>\***

*"These changes are being undertaken to comply with updates to the bill payment period as set by the Ontario Energy Board."*



**In January 2020  
Due Dates  
are Changing**

